

WARRANTY

THIS WARRANTY IS VALID IN AUSTRALIA ONLY



Warranty

This product is covered by a Warranty in addition to all rights available to you by statute.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Classic	Built-in Ovens	- Domestic use (2 year parts and labour warranty)
	Drawers	- Domestic use (2 year parts and labour warranty)
	Cooktops	- Domestic use (2 year parts and labour warranty)
	Rangehoods	- Domestic use (2 year parts and labour warranty)
	Freestanding Cookers	- Domestic use (2 year parts and labour warranty)
	Coffee Machines	- Domestic use (2 year parts and labour warranty)
	Microwaves	- Domestic use (2 year parts and labour warranty)
Linea	Built-in Ovens	- Domestic use (5 year parts and labour warranty)
	Drawers	- Domestic use (5 year parts and labour warranty)
	Cooktops	- Domestic use (5 year parts and labour warranty)
	Rangehoods	- Domestic use (5 year parts and labour warranty)
	Coffee Machines	- Domestic use (5 year parts and labour warranty)
	Microwaves	- Domestic use (5 year parts and labour warranty)
	Wine Cellar	- Domestic use (5 year parts and labour warranty)
	Blast Chiller	- Domestic use (5 year parts and labour warranty)
Dolce Stil Novo	Built-in Ovens	- Domestic use (5 year parts and labour warranty)
	Drawers	- Domestic use (5 year parts and labour warranty)
	Cooktops	- Domestic use (5 year parts and labour warranty)
	Rangehoods	- Domestic use (5 year parts and labour warranty)
	Coffee Machines	- Domestic use (5 year parts and labour warranty)
	Microwaves	- Domestic use (5 year parts and labour warranty)
	Wine Cellar	- Domestic use (5 year parts and labour warranty)
	Blast Chiller	- Domestic use (5 year parts and labour warranty)
Victoria	Freestanding Cookers	- Domestic use (5 year parts and labour warranty)
	Rangehoods	- Domestic use (5 year parts and labour warranty)
Portofino	Freestanding Cookers	- Domestic use (5 year parts and labour warranty)
	Rangehoods	- Domestic use (5 year parts and labour warranty)
	Refrigeration	- Domestic use (5 year parts and labour warranty)
FAB	Dishwashers	- Domestic use (5 year parts and labour + 10 year wash motor warranty)
	Refrigeration	- Domestic use (5 year parts and labour warranty)
Dolce and Gabbana	Freestanding Cookers	- Domestic use (5 year parts and labour warranty)
	Rangehoods	- Domestic use (5 year parts and labour warranty)
	Refrigeration	- Domestic use (5 year parts and labour warranty)
Dishwasher	Sapphire, Sapphire premium & Diamond series	- Domestic use (5 year parts and labour + 10 year wash motor warranty)
	Classic 6214 series	- Domestic use (2 years parts and labour + 10 year wash motor warranty)
Refrigeration	Refrigeration	- Domestic use (5 year parts and labour warranty)
Microwaves	Benchtop	- Domestic use (2 year parts and labour warranty)
Electric BBQ	Built-in	- Domestic use (5 year parts and labour warranty)

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The conditions mentioned above are;

1. that the purchaser carefully follows all instructions packed with the product;
2. that the purchaser carefully follows the installation instructions provided and complies with the electrical wiring regulations, gas and/or plumbing codes;
3. that the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product and does not use the product for any purpose other than the Domestic, indoor use, for which it has been designed.
4. that the product was purchased and installed in Australia;
5. that this Warranty does not extend to;
 - a) Optional glass lids for hobs apart from claims which relate to mechanical or physical damage thereof at the date of purchase;
 - b) Light globes (with the exception of microwave oven globes);
 - c) Damage to ceramic glass caused by liquid or solid spillovers, lack of maintenance or impact. Please read the booklet explaining about liquids containing sugar;
 - d) Damage to the surface coatings caused by cleaning or maintenance using products not recommended by the owners handbook;
 - e) Defects caused by normal wear and tear, accident, negligence, alteration or misuse.
 - f) Damage through exposure to chemicals, dusts, residues, excessive voltage, heat, atmospheric conditions or other forces or environmental factors (i.e. vermin damage) howsoever outside Smeg's control;
 - g) A product dismantled, repaired or serviced by any service person other than an authorised employee or agent of Smeg Australia Pty Ltd;
 - h) The servicing of Freestanding Microwaves under this Warranty does not cover in home service and is limited to the appliance being taken to the nearest Service Agent.
 - i) The provision of service under this Warranty is limited by the boundary of the nearest agent's area. Travelling cost incurred for service outside this area is not covered by this Warranty and will incur commercial cost to be paid by the customer regulated by the number of kilometres travelled beyond the service area. For warranty and/or service, please contact your local Smeg Australia Pty Ltd office (listed below) or retailer from whom you purchased the product. If you are unable to establish the date of purchase, or if the fault is not covered by this Warranty, or if the product is found to be in working order, you will be required to bear all service charges.

For service, please contact your local Smeg Australia Pty Ltd office or dealer/retailer from whom you purchased the product. If you are unable to establish the date of purchase, or if the fault is not covered by this Warranty, or if the product is found to be in working order, you will be required to bear all service call charges.

CONTACTS:

SYDNEY – HEAD OFFICE.....Tele. (02) 86674822. Fax. (02) 86674800
QUEENSLAND.....Tele. (07) 32660444. Fax. (07) 32667511
CANBERRA (Contact Wagga Wagga).....Tele. (02) 69228600. Fax. (02) 69228611
WAGGA WAGGA.....Tele. (02) 69228600. Fax. (02) 69228611
VICTORIA.....Tele. (03) 90941999. Fax. (03) 90941990
TASMANIA.....Tele. (03) 63348166. Fax. (03) 63348177
SOUTH AUSTRALIA.....Tele. (08) 83461888. Fax. (08) 83401034
WESTERN AUSTRALIA.....Tele. (08) 93898000. Fax. (08) 93898088

CONTACTS:

Model No: _____
Serial No: _____
Date of Purchase: _____
Retailer: _____
Invoice/Docket No: _____
Customer Name: _____
Customer Telephone: _____
Customer Address: _____

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ABN No.33 146 901 082. ACN No.146 901 082