

Ductless HVAC Limited Warranty

<https://www.geappliancesairandwater.com/>

Please save your receipt showing the date of original purchase and the date of installation.

For the product models listed on Attachment 1 (the “Product”), this Standard Limited Warranty is provided to the Original Owner of the Product:

For the Period of:	
1 Year Remote Controller Warranty From the date of the original installation	If the Remote Controller proves to be defective due to improper workmanship and/or material for a period of one (1) year from the date of installation , GE Appliances, A Haier Company (“Haier”) will provide a new or refurbished controller, as Haier’s sole discretion.
5 Year Limited Parts Warranty From the date of the original installation	If any parts should prove to be defective due to improper workmanship and/or material for a period of five (5) years from the date of installation , Haier will place any defective parts without charge for the part. Parts used for replacement may be new or refurbished parts, determined at Haier’s sole discretion, and provided to your licensed HVAC technician installer.
10 Year Registered Limited Parts Warranty From the date of the original installation (ONLINE REGISTRATION REQUIRED at www.geappliancesairandwater.com) MUST BE A RESIDENTIAL SINGLE-FAMILY HOME	If any of the parts should prove defective due to improper workmanship and/or material for a period of ten (10) years from the date of installation, Haier will replace any defective parts without charge for the part. The replacement part is warranted for the remainder of the original ten (10) year warranty period. Parts used for replacement may be new or refurbished parts, determined at Haier’s sole discretion, and provided to your licensed HVAC technician installer. This Registered Limited Parts Warranty requires online registration within sixty (60) days from the original date of installation or occupancy. NON-RESIDENTIAL/COMMERCIAL APPLICATIONS ARE NOT ELIGIBLE FOR THIS REGISTERED LIMITED PARTS WARRANTY.

LABOR NOT COVERED

These limited warranties DO NOT include labor or any other costs incurred for service, maintenance, repair, removing, replacing, installing, complying with local building or electrical codes, shipping or handling, replacement of the system, compressors or other parts.

EXCLUDED COMPONENTS

The following components are not covered by this warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories and any parts not affecting unit operation.

WHAT IS THE DATE OF PURCHASE

The “Date of Purchase” is the date the Product is purchased by the Original Owner. The “Date of Installation” is the date that the original installation was completed, and all Product start-up procedures were properly completed and verified on the installer’s invoice. If the installation date cannot be verified, then the Date of Installation will either be sixty (60) days after the manufacture date, as determined by the Product’s serial number or thirty (30) days from the Date of Purchase. You should keep and be able to provide your original sales receipt from the installer as proof of the Date of Purchase and the Date of Installation. For new construction, the Date of Purchase will be the date of purchase of the residence by the Owner from the builder.

WHO IS COVERED

Owner occupied: The “Original Owner” means the original owner (and his or her spouse) of a residential single family where the Product was originally installed.

Non-Owner occupied: The “Non-Owner occupied” is defined as a) single family or multi-family residential buildings that are not Owner Occupied, or b) light commercial applications, (such as office buildings, retail establishments, hotels/motels).

For Non-owner occupied, this limited warranty requires that the Product be installed and maintained annually by a licensed HVAC technician (proof of annual maintenance is required).

HOW CAN YOU GET SERVICE

Contact your licensed HVAC technician installer. All installation and service must be performed by a licensed HVAC technician. Failure to use a licensed HVAC technician for installation of this Product voids all warranty on this Product.

What GE Appliances, a Haier Company Will Not Cover:

- Improper service or installation.
- Damage in shipping.
- Defects other than manufacturing defects (i.e., other than workmanship or materials).
- Damage from misuse, abuse, accident, alteration, lack of proper care and/or regular maintenance
- Damage resulting from floods, fires, wind, lightning, accidents or similar conditions.
- Product that was not installed or serviced by a licensed HVAC technician.
- Labor and related services for repair or installation of the Product.
- A product purchased from an unauthorized online retailer.
- Damage as a result of subjecting Product to an atmosphere with corrosives or high levels of particulates (such as soot, aerosols, fumes, grease).
- Modification, change or alteration of the equipment, except as directed in writing by Haier.
- Use of contaminated or refrigerant not compatible with the unit
- Operation with system components (indoor unit, outdoor unit, and refrigerant control devices) which are not an AHRI match or meet the specifications recommended by Haier.
- A Product sold and/or installed outside of the 50 United States, the District of Columbia, or Canada.
- Batteries for the controller and other accessories provided with the Product for installation (e.g., plastic hose).
- Normal maintenance, such as cleaning of coils, cleaning filters, and lubrication.
- For Product installed in Non-Owner Occupied applications, Product that has not been maintained annually by a licensed HVAC technician (proof required).
- Damage caused by a used or unapproved component or part by Haier (e.g., a used and/or unapproved condenser / air handler).
- Component or parts not provided by Haier.
- Product that has been moved from its original installation to a new residence or building.
- Accident, or neglect or unreasonable use or operation of the equipment including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts).
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this product.

LEGAL RIGHTS

Some states and provinces do not allow warranty terms to be subject to registration. In those states and provinces, the 10 year Registered Limited Parts Warranty applies. In addition, if allowed by the law of the state or province where the Product is installed, the subsequent owners of the residence or building may have additional rights or longer warranty terms.

REGISTERED LIMITED PARTS WARRANTY COVERAGE REQUIREMENTS

- The unit is a GE Appliances or a Haier branded unit
- The unit is installed in a residential application
- The unit is properly registered at (www.GEAppliances.com) within 60 days after the original date of installation or occupancy.
- The unit is part of a complete AHRI matched system and installed by a state certified or licensed contractor in accordance with the unit installation, operation, and maintenance instructions provided with the unit.
- Indoor and outdoor ductless units are covered only when they are branded GE Appliances and are purchased and installed as a system along with a qualifying unit. (Third party coils are not covered).
- Installation is in compliance with applicable laws, regulations, codes, and ordinances.
- Unit was not ordered via the internet. Proof of purchase may be required.

EXCLUSION OF IMPLIED WARRANTIES

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS EXCLUSIVE AND GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

UNDER NO CIRCUMSTANCES SHALL HAIER BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUE OR PROFITS, WORK STOPPAGE, SYSTEM FAILURE, IMPAIRMENT OF OR DAMAGE TO OTHER EQUIPMENT OR GOODS, COST OF REMOVAL AND REINSTALLATION OF THE SYSTEM, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARISING OUT OF OR RELATED TO THE SYSTEM. HAIER'S TOTAL LIABILITY, IF ANY, UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE INVOICE VALUE PAID BY THE CUSTOMER FOR THE SYSTEM WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO THE CUSTOMER. THIS LIMITED WARRANTY GIVES THE CUSTOMER SPECIFIC LEGAL RIGHTS. CUSTOMERS MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies. This warranty does not cover incidental or consequential damages. Some states and provinces do not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you. Some states and provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary by state and province. This warranty covers Products within the 50 United States, the District of Columbia and Canada.

This warranty is provided by:

GE Appliances, a Haier company
Louisville, KY 40225

For US Customers: This limited warranty is extended to the original purchaser for products purchased for home use within the USA. In Alaska and Hawaii, the limited warranty does not include the costs of shipping units. Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company
Louisville, KY 40225

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

ATTACHMENT 1

Product is defined as a GE Appliances or Haier branded Ductless Split Units. The Product contains 2 sub-categories of goods: "Indoor and Outdoor Products" and "Selected Installation Products," which are further defined below: "Indoor and Outdoor Products" can further be identified by the following model number descriptions: 1Q*, 2Q*, 3Q*, 4Q*, 5Q*, 1G*, 2G*, 3G*, 4G*, 5G*, QS*, QA*, GA* GS*, US*